

Model Service Level Agreement

Extended and Additional Metering Services Fees
Annual Prices for 2024-25

Public
1 July 2024



An appropriate citation for this paper is:

Model Service Level Agreement

Western Power

363 Wellington Street

Perth WA 6000

GPO Box L921 Perth WA 6842

T: 13 10 87 | Fax: 08 9225 2660

TTY 1800 13 13 51 | TIS 13 14 50

Electricity Networks Corporation

ABN 18 540 492 861

enquiry@westernpower.com.au

westernpower.com.au

Purpose of this document

The Model Service Level Agreement (MSLA) is required under the Electricity Industry (Metering) Code 2012. The agreement sets out terms and conditions on which metering services will be supplied by the network operator to a user (e.g., retailer). It also includes fees for extended and additional metering services, which are not covered network tariffs. Individual metering service level agreements may be established between Western Power and its users and are based on the MSLA.

Western Power's MSLA was first approved in March 2006 and then subsequently amended in 2020.

The ERA published its final findings on Western Power's proposed amendments to the MSLA on 31 August 2020. As required under section 6.20(4) of the Metering Code, Western Power amended the MSLA in accordance with the ERA's final findings and published the amended document as required under clause 6.20(4).

The amended MSLA took effect on 1 November 2020 and can be found on the Western Power website - [2020 Metering Model Service Level Agreement \(effective as of 01 November 2020\)](#).

The ERA's final findings required Western Power to include a mechanism for annual price updates based on the access arrangement pricing parameters for CPI, labour escalation and productivity improvements to the fees in Schedule 5.

This document provides the prices for 2024-25 effective from 1 July 2024, which have been escalated in accordance with the mechanism defined in Schedule 5 of the MSLA:

All prices quoted in this Price List are **GST exclusive**.

Schedule 5 – Extended and Additional Metering Service Fees

Table 1: Metering Services Fees for 2024-25

ID	Service Description	Fee (\$ per unit unless otherwise stated)
		All areas 2024-25
Extended Metering Services		
MS-7	De-energise (Manual)	
A	Low Voltage supply	71.11
B	High Voltage supply	POA
MS-8	Re-energise (Manual)	
A	Standard – Low Voltage supply	71.09
B	Urgent – Low Voltage supply	179.42
C	High Voltage Supply	POA
MS-9	Meter exchange	
A	Single phase whole current meter	84.52
B	Three phase whole current meter	84.42
C	Current transformer meter	84.23
MS-10	Meter investigation	215.62
MS-11	Communications Link installation	
A	Radio frequency Communications Link	84.42
B	Cellular Communications Link	375.57
MS-12	Communications Link deactivation	84.42
MS-13	Meter test (laboratory)	
A	Single phase whole current meter	532.57
B	Three phase whole current meter	660.24
MS-14	Meter test (on- site)	
A	Single phase whole current meter	402.47
B	Three phase whole current meter	546.52
C	Current transformer meter	643.46
MS-15	Meter reconfiguration	
A	Manual	85.56
B	Remote	22.80
MS-16	Enablement of signal pulse outputs	363.57
MS-17	Remove Meter	158.05
MS-18	Verify Meter Energy Data	7.41
MS-19	Non-scheduled special Meter Reading	
A	Accumulation Meter (Manual with or without preferred date)	16.54
B	Interval Meter (Manual with or without preferred date)	22.12
C	Interval Meter (Remote)	0.68
D	Appointment - Accumulation Meter (Manual)	35.85
E	Appointment - Interval Meter (Manual)	48.95
MS-20	Meter read route change	6.14

Labour and Fleet Fees for Services Priced on Application

Unless otherwise agreed by Western Power and the user, labour rates and fleet rates for Metering Services that are Priced on Application (identified as 'POA') will be calculated by Western Power using the hourly rates in Table 2 and Table 3, as relevant.

Table 2: Labour rates for Services Priced on Application

ID	Resource Description	Fee (\$ per hour) 2024-25	
		Business Hours	Outside Business Hours
Labour Rates			
LR – 1	Administration	121.78	141.44
LR – 2	Technical Specialist	140.31	155.94
LR – 3	Field Worker	144.20	151.06
LR – 4	Designer	121.21	143.08
LR – 5	Estimator	134.13	160.22
LR – 6	Project Management	149.80	175.81

Table 3: Fleet rates for Services Priced on Application

ID	Resource Description	Fee (\$ per hour) 2024-25
Fleet Rates		
FR – 1	Light Fleet	22.19
FR – 2	Heavy Fleet	48.69